



What's new in Symbiant Tracker Document created 3 October 2008

Tracker users can get the latest version of Tracker from <http://support.symbiant.co.uk/downloadtracker>  
(Current versions of Tracker will update older versions and maintain data without any loss)

As always we have been listening to our customers and have added some very useful new features to Tracker. If you have any questions about the new features or would like to make your own suggestions please email us at [support@symbiant.co.uk](mailto:support@symbiant.co.uk)

### **List of new features**

To see the Video of the new features go to <http://www.symtrack.com/new>

#### **Restricted Drop-Downs relevant to Division**

All drop downs except for Status and Rating can now have a filtered selection based on the managers division. This allows admin managers to only select what is relevant to their division when adding new issues.

#### **Report for managers/administrators to view issues that are awaiting feedback**

Report on all issues that have been updated by an assignee and requiring feedback from the manager or administrator

#### **Reminder email for outstanding issues, can be triggered manually by administrators**

Broadcast an email to all assignees who have an outstanding issue, e.g. you can send an email asking assignees to update the actions listed in the email a few weeks prior to needing to produce reports for an audit committee

#### **Permission for auditee accounts to create new issues and/or add new recommendations/actions**

Give individual assignees the permission to add issues to the system. This privilege gives the user a sub manager role so they will not be able to see issues assigned to other assignees.

#### **Full data in automated emails**

When the automated emails are sent you can include as much of the issue and action details as you wish. This will allow users who don't have instant access to Tracker to be fully aware of the issue.

#### **Auditee response to manager's email**

When an assignee or a manager responds to an issue the party who needs to read the response is notified by email

#### **New account created email**

When you set up a new account the user is automatically sent an email with their user details, which saves you having to notify new users manually

#### **Sort drop-downs alphabetically**

Drop downs can be sorted alphabetically, manually and/or both

#### **Issue create and edit details optionally shown on each page**

Switch ON/OFF a footer saying who created the issue and when it was last edited

#### **Archive import**

Archived information that has been deleted or exported can be re-imported

#### **Allow manager/administrators to upload files with responses**

Assignees have always been able to add supporting documentation when responding to actions; this privilege has now been extended to include all users

#### **Make Account editing permission for administrators**

Access to accounts is a permission for Administrators rather than presumed

**Block multiple failed access attempts**

Extra security so you can switch on the ability to block possible hack attempts

**Record all user access attempts**

A full report log of user logins and failed logins giving time, date and IP address

**Enforce secure passwords**

Extra security to switch ON/OFF the ability to enforce strong passwords

**Assign actions to divisions/groups of users**

With one click you can assign an action to every user in a division

**Associate remote files via hyper links to issues/recommendations/actions (as well/instead of physical documents)**

As well as attaching documents to an issue you can now give a URL file link

**Optional function to allow user to securely reset forgotten passwords**

If a user loses or forgets their password they can reset it themselves from the log in page.

This removes the need for the administrators to do it and saves time and workload

**Configuration utility includes new database options to backup and re-index the database**

A back-up and re-index of the database can now be performed via the Tracker configuration utility so can be done without the need for the SQL server admin user

**The above features compliment and enhance the already extensive abilities of Symbiant Tracker and give you even more cost savings by using our software. For further reading on Symbiant Tracker please see the overview document at <http://www.symtrack.com/docs>**

If you are looking for a **risk management solution** you will find The Symbiant Risk Suite very interesting, to learn more please read the overview document at <http://www.symrisk.com/docs>  
Also from £2999 for 10 users it's easy on your budget.

Symbiant Risk Suite and Symbiant Tracker are the only software solutions to be endorsed by Europe's largest professional accountancy body the ICAEW.